

# Canteen4schools Online Canteen Info Sheet.

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Q: What Canteen4schools means for parents?

A: Parents can now book canteen orders and uniform shop orders for their children online. Go cashless!

Q: How much does it cost for parents?

A: Canteen4schools does not charge any fees to the parents using this service. However, if you purchase credit through credit card then a 2%+20c surcharge applies. For direct bank transfers, there is no charge. For using the service, there is no charge from Canteen4schools side. However, the canteen/school may charge a small order processing fee to recover the cost of printing on bags. Please check with your school/ canteen service provider for more details.

Q: In brief, how does it work?

A: Register with canteen4schools. Then set up your children, purchase credit, and start booking orders.

Q: How to sign up?

A: Go to [www.canteen4schools.com.au](http://www.canteen4schools.com.au) and go for 'Sign Up Free'. Save this link into your browser or smart phone/tablet for ease of use.

Q: What are the different ways to purchase credit?

A: You can either purchase credit instantly through credit card, in which case your account gets updated immediately but you pay 2%+20c credit card surcharge. OR, you directly transfer fund to Canteen4schools Trust Account, your account gets updated within maximum 3 business days, and you incur '0'cost.

Q: How long does it take from registration in Canteen4schools to book the first order?

A: 5-10 Mins, with a decent internet speed.

Q: Where can I get more help?

A: Read our detailed 'Getting Started Guide for parents' from here:  
<https://www.dropbox.com/sh/1teu6qbu2w7l3rh/ZpRWHVmgag>

Or if you are still experiencing difficulties contact [support@canteen4schools.com.au](mailto:support@canteen4schools.com.au)

